

**Office of Information Technology**

Lisa Spence-Bunnett, AVP Academic Affairs/CIO

Debbie Tindal - Admin Asst III

**Technology Support Services**  
Integrates technology into the academic environment and provides direct customer support to faculty and students for technology needs.  
**Yancy Phillips, Director**

<p><b>Instructional Spaces Support</b> Pei-Yi Hu, Asst. Director Vacant, Sr. Electronics Technician</p> <p><b>Landsbaum Support</b> Andrew Vincent, Technical Support Specialist</p> <p><b>Computer Lab and Student Print Support</b> Wayne Hollowell, Technical Support Specialist Frank Mitchell, Technical Support Specialist</p> <p><b>Classroom and Special Event Support</b> Vacant, Manager Gerrick VanLue, IT Support Technician</p> <p><b>Distance Education Course Delivery Support</b> Nick Aballi, Distance Learning Technology Specialist</p> <p><b>Technical Services - HMSU</b> Kevin Phillips, Manager</p> <p><b>Laptop Rental Program &amp; Resources</b> Milli Hoffman-Patrick, OIT Resource Manager</p> <p><b>Budgets &amp; Purchasing</b> Martha Vaughn, Administrative Specialist</p>	<p><b>Customer Services</b> Kristie Bigler, Asst. Director</p> <p><b>Technology Support Center</b> Christopher Middleton, IT Consultant Anthony Bradshaw, IT Consultant Vacant, Manager ** Cheryl Cochran, Computer Logistics Coordinator JT Monds, Hardware Support Specialist</p> <p><b>Consulting &amp; Desktop Services</b> Aaron Brink, IT Consultant John Ford, IT Consultant Daniel Leslie, IT Consultant Pamela Malone, IT Consultant Randy Hargis, IT Consultant Kenneth Cleghorn, IT Consultant Sarah Treash, IT Consultant</p>
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**Project Management Services**  
Assists in managing all phases of a project life cycle - initiation, planning, execution, monitoring and control, and closure for various technology initiatives.  
Tevis Boulware, IT Project Manager  
Kristi Lawson, IT Project Manager

**Customer Service/Quality Assurance**  
Ensures that enterprise productivity applications are being used to gain efficiency and effectiveness at the highest levels, among and between OIT units, customers and vendors.  
Lauren Michael, Customer Service/Quality Assurance Coordinator

**Multimedia Design & Research Programming Services**  
Directly supports faculty with Graphic Design, Illustration, Large Format Printing, Video Production, Multimedia Development, Academic Programming and Database development.  
**Micheal Moore, Manager**  
Marybeth Greene, Multimedia Design Coordinator\*  
Patti Bolton, Administrative Assistant

**Academic Programming**  
Yihua Bai, Programmer

**Graphic Design**  
Catherine Kennedy, Graphic Designer

**Institutional Computing Services**  
Responsible for the development, application, maintenance and support of many products for the administrative functions of the University.

**Kevin Smith, Director**  
Steven Hayward, Senior Software Engineer

**Courseware and Reporting Team**  
Stacey Bocard, Applications Systems Manager  
Casey Burk, Programmer Analyst  
Vacant, Programmer Analyst  
Grace VanLue, Business Intelligence Analyst  
James Marks, Business Intelligence Analyst  
Steven Riley, Programmer Trainee\*

**Banner Team**  
Julie Cuffie, Applications Systems Manager  
James Bell, Programmer Analyst  
Russell Harwood, Programmer Analyst  
Michael Lechner, Programmer Trainee\*  
Michael West, Programmer Trainee\*  
Carol Wiemuth, Programmer Analyst  
Ash Hartman, Business Intelligence Specialist

**Database Administration**  
Brett Townsend, Senior Database Administrator  
Vacant, Database Administrator  
Michael Rodgers, Web Application Server Administrator

**Technology Infrastructure Services**  
Implements and maintains the campus-wide technology and communication infrastructure.  
**Robert Barley, Director**

<p><b>Telecommunication Systems</b> Tim Cottom, Asst. Director Amy Bagley, Telecom. Coordinator Brad Hill, Lead Telecom. Technician Martha Ward, Telephone Operator</p> <p><b>Computer Operations</b> Bill Bennett, Manager Chris Allen, Computer Operator II Donna Pitts, Computer Operator I</p> <p><b>Broadcasting Operations</b> Mark Ford, Engineer</p> <p><b>Unified Communications</b> Justin Hart, Engineer Dalton Boyles, UC Engineer Junior*</p>	<p><b>Network Systems</b> David Pifer, Asst. Director Amanda Cockrell, Network Engineer Vacant, Network Engineer</p> <p><b>Information Technology Security</b> Matt Jenkins, Lead IT Security Engineer Anthony Certain, IT Security Analyst</p> <p><b>Systems Administration</b> Michael Lowry, Lead Systems Architect Aaron King, Systems Integrator Vacant, Systems Integrator Chris Hayes, Lead Systems Integrator-Linux Michael Servis, Systems Integrator Jerry Caskey, Systems Integrator Tyler Cox, Systems Integrator Vacant, Systems Integrator Eric Lusk, Systems Integrator Trainee*</p>
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\*Requires Reappointment